

ORDER MANAGEMENT POLICY

www.auzaro.com continuously strives to enhance the customer (buyer) and seller experience. In order to do so, it is important for all sellers to work towards smooth and streamlined operations at their end to ensure faster and proper shipment of products.

It is in the interest of the seller as well as the buyer to accept and execute an order on the same day it is received and hopefully within 4-6 hours window. All orders to be properly tagged, labelled and packed to prevent any damage in transit.

Proper selection of logistics partner is also required to minimize and optimize the freight.

It is preferable for a seller to photograph the product before packing/shipment to assist & shorten any insurance claims.

Proper invoicing and labelling to be followed.

All orders received for products listed should be executed with the exception of stock out, force majeure like war, riots, fire, acts of god etc.